

PERBADANAN PERPUSTAKAAN AWAM PULAU PINANG  
REKOD PEMANTAUAN APRIL 2026

| BIL | Perbadanan Perpustakaan<br>Awam Pulau Pinang | SIRKULASI                 |                       |                         | SUMBER<br>MEDIA<br>(10 Minit) | RUJUKAN             |                   |
|-----|----------------------------------------------|---------------------------|-----------------------|-------------------------|-------------------------------|---------------------|-------------------|
|     |                                              | Pendaftaran<br>(10 Minit) | Pinjaman<br>(3 Minit) | Pemulangan<br>(3 Minit) |                               | PERTANYAAN          |                   |
|     |                                              |                           |                       |                         |                               | Mudah<br>(15 Minit) | Sukar<br>(1 Hari) |
| 1   | @Pusat                                       | 6.14 min                  | 1.67 min              | 1.25 min                | TP                            | 2.92 min            | TP                |
| 2   | @ Daerah Timur Laut                          | 4.14 min                  | 2.2 min               | 3 min                   | TP                            | 5.3 min             | TP                |
| 3   | @ Daerah Barat Daya                          | 5.71 min                  | 1.42 min              | 1 min                   | TP                            | 7.33 min            | TP                |
| 4   | @Seberang Perai Tengah                       | 3 min                     | 3 min                 | 3 min                   | TP                            | 2.25 min            | TP                |
| 5   | @ Daerah Sbrg.Perai Selatan                  | 2.42 min                  | 1.75 min              | 1.33 min                | TP                            | 2 min               | TP                |
| 6   | @ Daerah Sbrg.Perai Utara                    | 4.42 min                  | 3 min                 | 3 min                   | TP                            | TP                  | TP                |
| 7   | @ Bagan Ajam                                 | 3 min                     | 2.2 min               | 2.29 min                | TP                            | TP                  | TP                |
| 8   | @ Simpang Ampat                              | 3.42 min                  | 1.42 min              | 1.25 min                | TP                            | 2.83 min            | TP                |
| 9   | @ Digital Tasek Gelugor                      | 1.75 min                  | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 10  | @Louge KOMTAR                                | 2 min                     | 1 min                 | 1 min                   | TP                            | 1 min               | TP                |
| 11  | @ Aeon Jusco Alma                            | 2.5 min                   | 1.38 min              | 1.25 min                | TP                            | TP                  | TP                |
| 12  | @ Kampung Tok Bedu                           | 3.5 min                   | 1 min                 | 36 saat                 | TP                            | TP                  | TP                |
| 13  | @ Kubang Menderong                           | 3.17 min                  | 1.17 min              | 1 min                   | TP                            | TP                  | TP                |
| 14  | @ Permatang Tinggi A                         | 4.04 min                  | 7 saat                | 7 saat                  | TP                            | TP                  | TP                |
| 15  | @ Kota Aur                                   | 5 min                     | 2 min                 | 2 min                   | TP                            | 5 min               | TP                |
| 16  | @ Permatang Kuang                            | 3.67 min                  | 2.08 min              | 2.17 min                | TP                            | 2.17 min            | TP                |
| 17  | @ Pinang Tunggal                             | 3 min                     | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 18  | @ Ekor Kucing                                | 5 min                     | 2.25 min              | 2.5 min                 | TP                            | TP                  | TP                |
| 19  | @ Tasek Gelugor                              | 3.5 min                   | 1.59 min              | 1.6 min                 | TP                            | TP                  | TP                |
| 20  | @ Lahar Minyak                               |                           |                       | TUTUP                   |                               |                     |                   |
| 21  | @ Pekan Darat                                | 3.42 min                  | 1.29 min              | 45 saat                 | TP                            | TP                  | TP                |
| 22  | @ Teluk Air Tawar                            | 3.29 min                  | 55.8 saat             | 45 saat                 | TP                            | 5.25 min            | TP                |
| 23  | @Sungai Dua                                  |                           |                       | TUTUP                   |                               |                     |                   |
| 24  | @ Kebun Sireh                                |                           |                       | TUTUP                   |                               |                     |                   |
| 25  | @ Berapit                                    | 4.33 min                  | 1.71 min              | 1.14 min                | TP                            | TP                  | TP                |
| 26  | @ Bukit Teh                                  | 5 min                     | 3 min                 | 3 min                   | TP                            | TP                  | TP                |
| 27  | @ Alma                                       | 1.04 min                  | 1.08 min              | 1.05 min                | TP                            | TP                  | TP                |
| 28  | @ Perkampungan Juru                          | 4 min                     | 2.42 min              | 2.83 min                | TP                            | 2 min               | TP                |
| 29  | @ Taman Jambu                                |                           |                       | TUTUP                   |                               |                     |                   |
| 30  | @ Taman Makok                                | 4.67 min                  | 1.58 min              | 1.78 min                | TP                            | 5 min               | TP                |
| 31  | @ Kom. Machang Bubok                         | 2.5 min                   | 2.17 min              | 1.67 min                | TP                            | TP                  | TP                |
| 32  | @ Tasek Junjong                              | 7.75 min                  | 2.86 min              | 2.25 min                | TP                            | 7.33 min            | TP                |
| 33  | @ Permatang Tinggi                           | 3.38 min                  | 1.33 min              | 1.22 min                | TP                            | TP                  | TP                |
| 34  | @ Kuala Tasek                                |                           |                       | TUTUP                   |                               |                     |                   |
| 35  | @ Rumah Buku Sbrg Jaya                       | 2 min                     | 2.6 min               | 2.5 min                 | TP                            | TP                  | TP                |
| 36  | @ Penanti                                    | 3.2 min                   | 1 min                 | 1 min                   | TP                            | 2 min               | TP                |
| 37  | @ Kampung Kota                               | 3.22 min                  | 2 min                 | 1 min                   | TP                            | TP                  | TP                |
| 38  | @ Sungai Kechil                              | 2 min                     | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 39  | @ Permatang Keling                           | 5.92 min                  | 1.69 min              | 1.06 min                | TP                            | TP                  | TP                |
| 40  | @ Tasek Padang Lalang                        | 3 min                     | 1.22 min              | 1.43 min                | TP                            | TP                  | TP                |
| 41  | @ Sungai Bakau                               | TP                        | 2 min                 | 2 min                   | TP                            | TP                  | TP                |
| 42  | @ Lima Kongsi                                | 2.88 min                  | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 43  | @ Changkat                                   | TP                        | 1.45 min              | 1.3 min                 | TP                            | 3.5 min             | TP                |
| 44  | @ Sungai Duri                                | 3 min                     | 1.75 min              | 1.33 min                | TP                            | TP                  | TP                |
| 45  | @ Sungai Acheh                               | 2 min                     | 2 min                 | 2 min                   | TP                            | TP                  | TP                |
| 46  | @ Bukit Tambun                               | TP                        | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 47  | @ Pangsapuri Harmoni                         | 4 min                     | 3 min                 | 2 min                   | TP                            | TP                  | TP                |
| 48  | @ Jalan Kedah                                | TP                        | 2 min                 | 2 min                   | TP                            | TP                  | TP                |
| 49  | @ Kampung Rawa                               | TP                        | 2 min                 | 1 min                   | TP                            | TP                  | TP                |
| 50  | @ Gat Lebu Macallum                          | TP                        | 1 min                 | 1 min                   | TP                            | TP                  | TP                |
| 51  | @ Batu Uban                                  | 3 min                     | 2.11 min              | 2.29 min                | TP                            | TP                  | TP                |
| 52  | @ Wakaf Hajah Gayah                          | TP                        | 2.2 min               | 2 min                   | TP                            | TP                  | TP                |
| 53  | @ Sungai Ara                                 | 3.75 min                  | 1.6 min               | 1 min                   | TP                            | 10 min              | TP                |
| 54  | @ Pulau Betong                               | TP                        | 2 min                 | 2 min                   | TP                            | TP                  | TP                |

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|    |                           |          |          |          |       |          |    |
|----|---------------------------|----------|----------|----------|-------|----------|----|
| 55 | @ Bukit Gedung            | 5 min    | 3 min    | 3 min    | TP    | 15 min   | TP |
| 56 | @ Telok Tempoyak          | 5.67 min | 2.25 min | 2 min    | TP    | TP       | TP |
| 57 | @ Permatang Pasir         | 4 min    | 2.2 min  | 1.7 min  | TP    | 1.5 min  | TP |
| 58 | @ Pantai Acheh            | TP       | 1.75 min | 1.78 min | TP    | TP       | TP |
| 59 | @ Bergerak 1              |          |          | PUSPAKOM |       |          |    |
| 60 | @ Bergerak 2              |          |          | PUSPAKOM |       |          |    |
| 61 | @ Bergerak 3              | 7 min    | 2 min    | 2 min    | TP    | 10 min   | TP |
| 62 | @ Bergerak 4              |          |          | PUSPAKOM |       |          |    |
| 63 | @ Bergerak 5              |          |          | PUSPAKOM |       |          |    |
| 64 | @ Bergerak 6              |          |          | PUSPAKOM |       |          | TP |
| 65 | @ Bergerak 7              | 4.5 min  | 2 min    | 1.57 min | TP    | 3.33 min | TP |
| 66 | @ Bergerak 8              | TP       | 1.89 min | 1.44 min | TP    | TP       | TP |
| 67 | @ Bergerak 10             | TP       | TP       | TP       | TP    | 3 min    | TP |
| 68 | @ Bergerak 11             |          |          | PUSPAKOM |       |          |    |
| 69 | @ e-Pustaka (Bergerak 12) | 3.67 min | 2.25 min | 3 min    | 3 min | TP       | TP |

Semua pusat perkhidmatan telah memenuhi sasaran Piagam Pelanggan yang telah ditetapkan

\*TP - Tiada Pertanyaan