

PERBADANAN PERPUSTAKAAN AWAM PULAU PINANG REKOD PEMANTAUAN JANUARI 2025

| BIL | Perbadanan Perpustakaan Awam Pulau Pinang | SIRKULASI              |                    |                      | SUMBER MEDIA (10 Minit) | RUJUKAN          |                |
|-----|---|------------------------|--------------------|----------------------|-------------------------|------------------|----------------|
|     |   | Pendaftaran (10 Minit) | Pinjaman (3 Minit) | Pemulangan (3 Minit) |                         | PERTANYAAN       |                |
|     |   |                        |                    |                      |                         | Mudah (15 Minit) | Sukar (1 Hari) |
| 1   | @Pusat                                    | 4 Min                  | 2 Min              | 2 Min                | 4 Min                   | 2.58 Min         | TP             |
| 2   | @ Daerah Timur Laut                       | 4.1 Min                | 2.5 Min            | 3 Min                | TP                      | 5.3 Min          | TP             |
| 3   | @ Daerah Barat Daya                       | 7.4 Min                | 2.4 Min            | 1.16 Min             | TP                      | 9 Min            | 1 Hari         |
| 4   | @Seberang Perai Tengah                    | 10 Min                 | 3 Min              | 3 Min                | TP                      | 10 Min           | TP             |
| 5   | @ Daerah Sbrg.Perai Selatan               | 2.58 Min               | 2.1 Min            | 1.25 Min             | TP                      | 2.16 Min         | TP             |
| 6   | @ Daerah Sbrg.Perai Utara                 | 4.25 Min               | 1.58 Min           | 1.16 Min             | TP                      | 8.9 Min          | TP             |
| 7   | @ Bagan Ajam                              | 4.5 Min                | 2 Min              | 2 Min                | TP                      | 5 Min            | TP             |
| 8   | @ Simpang Ampat                           | 3.5 Min                | 2.6 Min            | 2.4 Min              | TP                      | 2.25 Min         | TP             |
| 9   | @ Digital Tasek Gelugor                   | 2.5 Min                | 2.4 Min            | 2.16 Min             | TP                      | 7 Min            | TP             |
| 10  | @ Louge@KOMTAR                            | 2 Min                  | 1 Min              | 1 Min                | TP                      | 1 Min            | TP             |
| 11  | @ Aeon Bukit Mertajam                     | 3.6 Min                | 1.25 Min           | 1 Min                | TP                      | TP               | TP             |
| 12  | @ Kampung Tok Bedu                        | 3 Min                  | 1 Min              | 30 Saat              | TP                      | TP               | TP             |
| 13  | @ Kubang Menderong                        | 3.3 Min                | 1.5 Min            | 1.1 Min              | TP                      | TP               | TP             |
| 14  | @ Permatang Tinggi A                      | 201.6 Saat             | 10 Saat            | 9.5 Saat             | TP                      | TP               | TP             |
| 15  | @ Kota Aur                                | 5 Min                  | 2 Min              | 2.1 Min              | TP                      | TP               | TP             |
| 16  | @ Permatang Kuang                         | 2.7 Min                | 2.25 Min           | 2.45 Min             | TP                      | 4.08 Min         | TP             |
| 17  | @ Pinang Tunggal                          | 3 Min                  | 72 Saat            | 1 Min                | TP                      | TP               | TP             |
| 18  | @ Ekor Kucing                             | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 19  | @ Tasek Gelugor                           | TP                     | 110 Saat           | 97 Saat              | TP                      | TP               | TP             |
| 20  | @ Lahar Minyak                            |                        | Tutup Sementara    |                      |                         |                  |                |
| 21  | @ Pekan Darat                             | 4.7 Min                | 2 Min              | 1 Min                | TP                      | 4.83 Min         | TP             |
| 22  | @ Teluk Air Tawar                         | 4.5 Min                | 56.6 Saat          | 46.25 Min            | TP                      | TP               | TP             |
| 23  | @Sungai Dua                               | 5 Min                  | 2.25 Min           | 2 Min                | TP                      | 5 Min            | TP             |
| 24  | @ Kebun Sireh                             |                        | Tutup Sementara    |                      |                         |                  |                |
| 25  | @ Berapit                                 | 2 Min                  | 2.29 Min           | 1.57 Min             | TP                      | 2 Min            | TP             |
| 26  | @ Bukit Teh                               | 2.3 Min                | 1.3 Min            | 1 Min                | TP                      | TP               | TP             |
| 27  | @ Alma                                    | TP                     | 81.9 Saat          | 63 Saat              | TP                      | TP               | TP             |
| 28  | @ Perkampungan Juru                       | 4.75 Min               | 3 Min              | 3 Min                | TP                      | 2 Min            | TP             |
| 29  | @ Taman Jambu                             |                        |                    | <b>Tutup</b>         |                         |                  |                |
| 30  | @ Taman Makok                             | 4.25 Min               | 1.6 Min            | 1.8 Min              | TP                      | 4.6 Min          | TP             |
| 31  | @ Kom. Machang Bubok                      | 3 Min                  | 1.3 Min            | 1 Min                | TP                      | 8 Min            | TP             |
| 32  | @ Tasek Junjong                           | 8.2 Min                | 2.5 Min            | 2.6 Min              | TP                      | 9 Min            | TP             |
| 33  | @ Permatang Tinggi                        | 3.4 Min                | 1 Min              | 1 Min                | TP                      | 2 Min            | TP             |
| 34  | @ Kuala Tasek                             | 3.6 Min                | 1.16 Min           | 1 Min                | TP                      | 8 Min            | TP             |
| 35  | @ Rumah Buku Sbrg Jaya                    | 4 Min                  | 1.4 Min            | 1 Min                | TP                      | 5 Min            | TP             |
| 36  | @ Penanti                                 | 3 Min 25 Saat          | 1 Min              | 77.3 Saat            | TP                      | 5.75 Min         | TP             |
| 37  | @ Kampung Kota                            | 2.9 Min                | 1.8 Min            | 1.36 Min             | TP                      | TP               | TP             |
| 38  | @ Sungai Kechil                           | 3 Min                  | 1.3 Min            | 1 Min                | TP                      | TP               | TP             |
| 39  | @ Permatang Keling                        | 310 Saat               | 127 Saat           | 69 Saat              | TP                      | 6 Min            | TP             |
| 40  | @ Tasek Padang Lalang                     | 3 Min                  | 1.6 Min            | 1 Min                | TP                      | 10 Min           | TP             |
| 41  | @ Sungai Bakau                            | 3 Min                  | 2 Min              | 2 Min                | TP                      | TP               | TP             |
| 42  | @ Lima Kongsil                            | 3 Min                  | 1 Min              | 1 Min                | TP                      | TP               | TP             |
| 43  | @ Changkat                                | 5 Min                  | 1.6 Min            | 1.3 Min              | TP                      | 10 Min           | TP             |

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|-----|---|------------------------|--------------------|----------------------|-------------------------|------------------|----------------|
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|     |   |                        |                    |                      |                         | Mudah (15 Minit) | Sukar (1 Hari) |
| 44  | @ Sungai Duri                             |                        | Tutup Sementara    |                      |                         |                  |                |
| 45  | @ Sungai Acheh                            | 2.6 Min                | 41.6 Saat          | 36.1 Saat            | TP                      | TP               | TP             |
| 46  | @ Bukit Tambun                            | 4 Min                  | 1 Min              | 1 Min                | TP                      | TP               | TP             |
| 47  | @ Pangsapuri Harmoni                      | 4 Min                  | 3 Min              | 2 Min                | TP                      | TP               | TP             |
| 48  | @ Jalan Kedah                             | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 49  | @ Kampung Rawa                            | 4 Min                  | 2 Min              | 1.1 Min              | TP                      | TP               | TP             |
| 50  | @ Gat Lebu Macallum                       | 5 Min                  | 1 Min              | 1 Min                | TP                      | TP               | TP             |
| 51  | @ Batu Uban                               | TP                     | 2.3 Min            | 2 Min                | TP                      | TP               | TP             |
| 52  | @Wakaf Hajah Gayah                        | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 53  | @ Sungai Ara                              | 4 Min                  | 1.6 Min            | 1 Min                | TP                      | 9.5 Min          | TP             |
| 54  | @ Pulau Betong                            | 4 Min                  | 2 Min              | 2 Min                | TP                      | TP               | TP             |
| 55  | @ Bukit Gedung                            | 7 Min                  | 3 Min              | 3 Min                | TP                      | 15 Min           | TP             |
| 56  | @ Telok Tempoyak                          | 5.75 Min               | 2.58 Min           | 2.125 Min            | TP                      | TP               | TP             |
| 57  | @ Permatang Pasir                         | 5 Min                  | 2.5 Min            | 2 Min                | TP                      | TP               | TP             |
| 58  | @ Pantai Acheh                            | TP                     | 1 Min              | 1.09 Min             | TP                      | TP               | TP             |
| 59  | @ Bergerak 1                              | 3.3 Min                | 1 Min              | 1 Min                | TP                      | TP               | TP             |
| 60  | @ Bergerak 2                              | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 61  | @ Bergerak 3                              | 6 Min                  | 2 Min              | 2 Min                | TP                      | 10 Min           | TP             |
| 62  | @ Bergerak 5                              | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 63  | @ Bergerak 6                              | 5.5 Min                | 2.16 Min           | 1.4 Min              | TP                      | TP               | TP             |
| 64  | @ Bergerak 7                              | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 65  | @ Bergerak 8                              | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 66  | @ Bergerak 10                             | TP                     | TP                 | TP                   | TP                      | 4.5 Min          | TP             |
| 67  | @ Bergerak 11                             | TP                     | TP                 | TP                   | TP                      | TP               | TP             |
| 68  | @ e-Pustaka                               | TP                     | TP                 | TP                   | TP                      | TP               | TP             |

Semua pusat perkhidmatan telah memenuhi sasaran Piagam Pelanggan yang telah ditetapkan

\*TP - Tiada Pertanyaan



